



# Terms and Conditions 2024



Climbing is a rewarding, physical and challenging sport, which has inherent risk of accident and injury associated with it. The Boathouse Climbing Centre – Climbing Instructor is qualified and will take all reasonable precautions to manage risk appropriately but participants must accept that there will always be a residual level of risk. Each participant must take responsibility for themselves and those that they climb with and help to minimise risk by listening to and following instructions always given by their Climbing Instructor.

**GDPR** *This data is for the use of an incident and maybe passed onto 3<sup>rd</sup> parties such as the emergency services to aid in the wellbeing of you, it is held on file for insurance purpose only and can be destroyed by written consent from you 5 years from last entrance to the wall!*

Full details of all Boathouse Climbing Centre [Terms and Conditions can be found here](#).

**Risks – “The British Mountaineering Council recognises that climbing and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement.”**

Although the climbing centre is an artificial environment the risks involved are **no less serious than when climbing outside** on a crag or mountain. There is an additional risk that bolt-on holds can spin or break.

Climbing **beyond capabilities** on any wall is likely to result in a **fall**. Any fall may result in an **injury** despite the safety systems in place to avoid it. You must make your **own assessment of the risks** whenever you allow your JCM to climb.

**Our Duty of Care – The rules** of the climbing centre set out below **are not** intended to limit your enjoyment of the facilities. They **are** part of the **duty of care** that we, as operators, owe to you, the customer, by law. As such they are **not negotiable** and if you are not prepared to abide by them then the staff must politely ask you to leave.

**Your Duty of Care – You also have a duty of care** to act responsibly towards the other users of the centre. Statements of ‘Good Practice’ are posted around the centre adjacent to the relevant facilities. These describe the accepted methods of use and how customers would normally be expected to behave towards each other.

## **GENERAL SAFETY for JCM’s and accompanying adults.**

- Report to reception on each visit before you climb.
- **Report any concerns** about the Centre – walls, equipment, or others behaviour to a member of staff immediately.
- Be aware of other climbers around you and how your actions will affect them.
- Do not distract people while they are climbing or belaying.
- Adults staying (including another children) must stay out of the way when the lessons are running i.e. the viewing gallery is the most appropriate waiting area.
- Arrive no later than 10 minutes from the start of your club session. Anyone arriving more than 10 minutes late without prior arrangement will not be able to access their climbing club as it can impact on the safety of the session.

Boathouse Climbing Centre and APS Creative Adventures are  
Trading Name’s of Creative Adventures Ltd Company Number 04529507