

INSTRUCTOR LED SESSIONS

These are available to the same household or household bubble groups. Groups are a maximum of 4 people to climb. Any groups consisting of only under 18 climbers must be accompanied by 1 additional adult.

We will continue to monitor the situation and we will reintroduce larger mixed groups when it is deemed safe to do so.

We have implemented the following measures to ensure the safety of our staff and customers;

- Instructor led sessions will last 30 minutes.
- A socially distanced entry procedure, we kindly ask that all customers arrive promptly, 10 minutes before their session is due to start. Please do not enter the centre until invited to do so.
- Reduced session ratios are a maximum of 4 climbers who must be from the same household or household bubble.
- Any groups consisting of only under 18 climbers must be accompanied by 1 additional adult.
- The viewing gallery is currently closed, so we cannot admit extra spectators that may accompany the group.
- Encouraging customers who have their own equipment to please use during the session.
- Once the session has ended, please ensure that you check out and vacate the facility promptly so we can allow other users to enter.
- We ask all customers to maintain Good Hand Hygiene, adhere to Social Distancing measures and Respect other Climbers during their visit.
- Outdoor footwear such as trainers, are not allowed to be worn during climbing activities. Climbing shoes must be worn and these are provided within your session cost. Please note socks are not provided but must be worn when wearing hired shoes.